Job Title: Application Support Specialist

05.01.2018

Location: Skopje, Macedonia

Company

IBorn designs and provides software solutions for health insurance, media monitoring and system for delivering services for our customers in Denmark, Sweden, Netherlands and Bulgaria retrospectively.

What we do?

- From ideas to fully operational systems, product development is what we take pride in and love doing. Exceptional products have been born on our whiteboard and developed into stable and scalable solutions.
- We have a passion for technology and that, combined with our significant experience leads to a development of great software.
- Our consultancy services are designed to help our clients enhance their IT capabilities by making the right technical decisions and deliver the best business value.

Job description:

We are looking for people who are passionate and motivated to push the company to the next level. We are very experienced with taking new IBorns' on board and making them awesome. You will be trained by the best!

We need Application Support Specialist, seriously devoted on development and eager to learn, who will work on high quality software solutions in different fields: health insurance, media monitoring systems and delivering services. You come up with technical requirements yourself, and also along and in collaboration with the team. You will be part of a team that will design, test, build, deploy and support various solutions for our dear clients. The ideal candidate will have some experience in the IT environment or have an IT qualification (University level degree or similar) who wants to gain some working experience.

Requirements:

Who are you?

- Brave when it comes to big responsibilities
- Self-driven and proactive
- Performance driven, consistent and structured
- All in for an amazing challenge
- Eager to learn
- Well known English language (professional or mistaken as native)
- Bachelor's degree in IT and/or similar

Skills:

- T-SQL, MS SQL Server (queries, stored procedures, views)
- Visual Studio C#
- Web based technologies (ASP.NET MVC, Jquery, XML, XSLT)
- Basic FTP/SFTP, Network knowledge
- Experience with external systems and integration using API's

Responsibilities:

- Handling of support tickets - escalation, prioritisation etc.
- Investigating, troubleshooting & resolving software issues
- Set up & maintain support, test environments which are already automated using TeamCity
- Software installation & upgrades
- Documentation of IT processes & procedures
- Provide remote support for our global customers
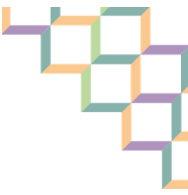
Why IBorn.net?

We offer open minded and extremely fun culture!
Awesome colleagues and excellent team of engineers!
Freedom to be amazing at your work and grow exponentially!
An energetic cheer to your major milestones!
Fast growing and inventive environment!
Work with brand name clients on daily bases!

If this ring a bell, please join us at IBorn.net!

Please send us your CV or contact us via email on hello@iborn.net or bojanas@iborn.net